

# Impact Statement 2025

Accessible Online Report  
December 2025



**EverAbility**  
Group



# From the Chair

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## **This past year has been one of profound change for our sector and for the communities we serve.**

Across Australia, reforms to the National Disability Insurance Scheme (NDIS) and Home Care Packages (HCP) are reshaping the way people access support. The Federal Government's decision to transition children with mild to moderate developmental delay and autism into new early childhood programs outside of the NDIS represents the most significant reform since the Scheme began. At the same time, ongoing change in the aged care sector is redefining how Home Care Packages are delivered, with increased expectations of quality and accountability.

These reforms bring both opportunities and challenges. For many families, the uncertainty of new systems can be daunting. For our organisation, they place additional pressure on funding sustainability, workforce capacity, and service planning. I am proud to acknowledge the efforts of the Board and the Executive, led by our CEO Anna Presser, to respond appropriately and with careful foresight to ensure we can continue to support our community in the way they have come to expect.

At EverAbility Group, our response is grounded in adherence to our values of collaboration, excellence and respect. We remain steadfast in our commitment to uphold the choice of the people we serve so they can continue to live with independence and dignity in the way they would like and with the support they determine they need.

Indeed, I acknowledge the efforts of every one of our staff, ably supported by the many generous contributions of our volunteers, as we have adapted our business response across Guide Dogs WA and Tasmania, VisAbility and Kites Children's Therapy to ensure continuity of care, regardless of changes in funding. We have continued to invest in our workforce to ensure we have the strength, resilience and expertise to lead us forward and we have forged even stronger relationships with our public and private funders, without whom we know we could not achieve all that we do.

Importantly, we remain ever conscious of the people we support. We know that the shifting landscape is more uncertain for them, and it is our unwavering commitment to always communicate with clarity and transparency, so they understand their rights and their options.

The combination of these actions helps us navigate complexity while staying true to our mission: to walk beside people, not ahead of them.

I extend my sincere thanks to my fellow Board Directors, who bring wisdom, governance rigour, and a deep commitment to our purpose. I also acknowledge the Executive Team, whose leadership, skill, and compassion ensure that our services continue to change lives. Together, with the dedication of our staff, volunteers, and donors, we are building an organisation that remains strong, adaptable, and trusted.

**Aaron Constantine  
Board Chair**

# From the CEO

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**The past year has brought plenty of challenges. However, as I reflect on all that has occurred, it is an important reminder of how fortunate we are to have the generosity of so many in our community who care about the people we support just as much as we do.**

It isn't hard to see that we are operating in a rapidly changing environment — one that calls for adaptability and careful planning as policy, funding, and community needs evolve. We have had to work extra hard to ensure our focus remains sharp on what matters most: ensuring the best outcomes for our clients. This has meant using every dollar wisely, managing risk and strengthening the foundations that allow us to deliver our mission with confidence and integrity.

Financial discipline has been critical. We continue to manage our resources carefully, ensuring our investments deliver the greatest possible impact for clients and the community. As funding models for disability and community services evolve, we are working closely with government and private sector partners to ensure our programs remain strong and sustainable. We have done this so we can continue to meet the growing needs of our community.

It also means we are investing in our people, in modern systems, and governance so that we remain efficient, effective, and mission driven.

Nowhere is our impact more visible than in the growth of our Breeding and Cadet Training Program—a program built on care, commitment, and community. With the support of the West Australian Government, the dedication of our volunteers, and the generosity of our donors, we are creating world-class capability that ensures every dog begins life in a loving home and is trained to the highest standards.

This work sets us apart. It's not only about our Guide Dogs—it's about opening doors to new possibilities, with dogs taking on diverse roles to assist more people in deeply meaningful ways. Today, our program includes Assistance Dogs for people living with disability, Companion Dogs placed in homes to bring comfort and hope to those facing life's toughest challenges, and Facility Dogs whose intuitive nature and specialised training provides support in settings where people are most vulnerable. Together, we are shaping futures—one dog, one person, and in the case of our Facility Dogs, many people every day.

At the same time, technology is reshaping what independence can look like. We are exploring new assistive technologies and digital solutions that expand choice and autonomy for people with vision loss and other disabilities. Additionally, we are assessing ways we can provide these technologies to even more people in the community as they navigate their own journeys of compromised or lost vision. Our goal is not simply to keep pace with change, but to lead and ensure that our innovation is guided by purpose and is accessible to all.

Over the course of last year, we supported 4290 people in WA and Tasmania across 12 areas of therapy and support services. These supports range from Dog Assisted Therapy for children, to pottery classes for people with low or no vision, and everything in between – we even recorded more than 47 books to audio! And we couldn't do it without our community and our generous supporters, who know that public funding can only stretch so far. It is the support from our community that means we can fill the gaps and do more.



In all that we do, we are led by our values; collaboration, excellence and respect; and by our unwavering commitment to create opportunities, build inclusion, and lead with purpose.

Thank you to everyone who has joined us on the journey this year – we couldn't do it without you.

**Anna Presser**  
**Chief Executive Officer**

# Our Board



**Aaron Constantine**  
Chair



**Scott Marston**  
Deputy Chair



**John Nolan**  
Deputy Chair



**Hayden White**  
Board Director



**Rita Kleinfeld-Fowell**  
Board Director



**Richard Gilmour**  
Board Director



**Jak Nuttal**  
Treasurer



**Jane Tandy**  
Board Director



**David Benson**  
Board Director



**Julie Tate**  
Board Director

# EverAbility

## Our approach

We all have the right to live the life we want. To connect with others. To pursue our goals and dreams. To live our vision of a rewarding, independent life.

At EverAbility Group, we provide the services, support and spaces our community — everyone in our community — needs to do just that.

## The future we're creating

Achieving maximum ability for our clients through our exceptional services.

## The needs we fill

Specialised and unique services across all ages, vision specialists, Guide and Assistance Dogs and early childhood intervention.

## Our unique advantages

Exceptional service, tailored client experience and locally bred and expertly trained Guide and Assistance Dogs.

## Our shared values

- **Collaboration:** we achieve more when we work together and value other's differences.
- **Excellence:** we continually grow and develop through expanding our capabilities whilst striving to be our best.
- **Respect:** we respect our stakeholders, who are at the centre of everything we do.

## Our Executive Team



**Felicity Beaulieu**  
Chief Operating Officer



**Annette Frazer**  
Chief Financial Officer



**Dana Wallace-Campbell**  
Chief Marketing Officer

# Guide Dogs

## WA/TAS



**Guide Dogs WA and Tasmania provide life-changing Guide Dogs, Autism Assistance Dogs, Facility Dogs, Ambassador Dogs and Companion Dogs to those with low or no vision, disability, or illness.**



Our Guide and Assistance Dogs provide people with so much more than just independence, freedom and inclusion. They become loyal and loved companions, who bring joy, hope and opportunity, not only to the people whose lives they are changing, but also to their families. From our local breeding programs and cadet training programs, through to puppies in training, we are ensuring that the best dogs are available for those who need them most.





**At Kites Children's Therapy we provide personalised support, advice and solutions to transform the lives of kids of all ages living with disability or developmental challenges.**

Through early, tailored interventions we bring together specialists and therapists to create personalised solutions that make the biggest difference when it matters most.

The solutions we develop are as unique as the kids and families we work with and as diverse as the disabilities and developmental difficulties they live with. And that's really the point. The Kites team is whatever families need.

We offer therapies and group programs including dieticians, exercise physiology, hydrotherapy, occupational therapy, physiotherapy, psychology, social work, speech therapy, Dog Assisted Therapy, Lego workshops, kindy readiness, social groups, as well as online therapy for those who need it.



# VisAbility



**For over 100 years, VisAbility has been providing practical, emotional and peer support services to Western Australians with low or no vision.**

Our professional therapists support people of all ages with blindness or vision impairment to remain independent at home, at school, at work and in the community. At VisAbility, we focus on achieving outcomes, promoting mobility and independence and improving each person's quality of life.

Therapies provided include assistive technology, dietitians, exercise physiology, occupational therapy, orientation and mobility, orthoptics, physiotherapy, psychology, speech pathology and social work. Services include accessible information, Guide Dogs, the VisAbility Library, the Community Activity Centre and training and workshops.

# Our Impact this Year



**534**  
Facility Dog sessions

**22**  
Dogs sponsored by donors

**6**  
Dogs trained as a result of community fundraising

**186**  
Employees

**12**  
Employees with low or no vision

**572**  
Volunteers



**94,185**  
Service Hours



**4,290**  
Clients

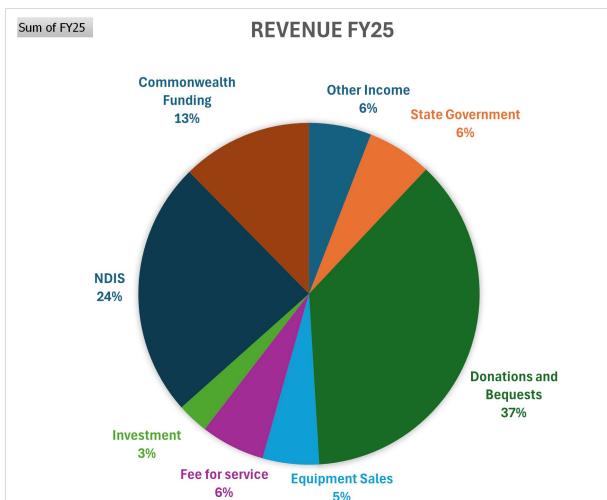


**702**  
Services provided supporting children



**100%**  
Compliance in clinical audit

# Revenue FY25



**\$320k**

raised through  
collection dogs

**\$7 Million**

raised from bequests

**584**

white canes sold

## TEAMS

**21**  
Autism  
Assistance  
Dog teams

**67**  
Guide  
Dog teams

**15**  
University  
students hosted  
for practical  
placement



**Antarctica**  
most remote  
fundraising outpost

**30** pieces  
of pottery created  
each month.....



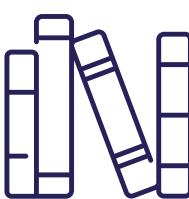
**1,296**

sessions delivered over

**16 activities**  
at the Community Activity Centre

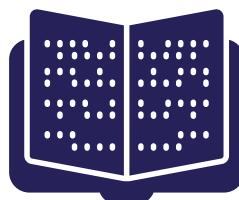
**855**

Number of accessible  
document conversion  
requests completed



**26,058**

Audio book titles  
available in the library



**1,600**

Braille pages produced

# Growing Our Impact

## Through Local Breeding and Training



Hon. Hannah Beazley MLA and Anna Presser, CEO together with team members from Dog Services.

At Guide Dogs WA, each puppy that enters our programs begins a journey that may one day give someone the confidence to move through the world safely, reconnect with their community or regain a sense of independence.

### Strengthening Our Local Breeding Program

The first chapter in a dog's journey begins in the homes of our volunteer brood carers who provide a safe environment for newborn pups. This early exposure to everyday sounds, household routines and family life helps build the confidence and resilience each dog carries into later stages of development.

Guided by our Manager Breeding, Dion Humbler, the Breeding Program continues to grow. With the welcome addition of our "I" litter, there were 85 puppies born this year. With 17 Brood Dogs and an average of 14 litters a year, more than 90 per cent of our puppy needs are now met locally. This homegrown approach supports long-term sustainability and ensures our future Guide and Assistance Dogs remain connected to the community they will one day serve.

## Supporting Each Dog to Find Their Path

At eight weeks of age, puppies join our Puppy Development Program, where their early socialisation continues, and their individual strengths begin to take shape.

As our puppies mature, each one is supported to grow into the role that suits them best.

At around 18 months of age, dogs begin their Formal Training Program, starting with a four-week assessment that looks at their health, temperament, and developmental history. From there they may enter pathways such as Guide Dog, Assistance Dog, Facility Dog, Therapy Dog, Companion Dog or Breeding Dog.

Over the next six months of training, the dogs are gently guided toward the career that fits their skills and personality. Their pathway may shift as they learn and grow – and as we often say, our dogs help choose their own careers.



## A Renewed Investment in Local Capability

This year we welcomed the announcement of a further \$5 million in State Government funding to help strengthen our Breeding and Cadet Training Programs. It builds on the original investment made in 2021, which supported us to breed and train more than 150 Guide and Assistance Dogs for people across Western Australia.

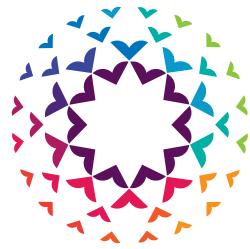
Behind every successful working dog is a highly skilled team and the renewed funding allows us to continue developing this workforce. Our Guide Dog Trainers and Guide Dog Mobility Instructors play such an important role in preparing each dog for their future. Just as importantly, it means more people will be able to access a trained dog locally when they need one.

Every dog we train plays an important part in helping people participate more fully in their communities. From guiding someone safely through their day to offering emotional support or companionship, our dogs continue to create meaningful change for individuals and families.



# Ericka Baker

## Painting Resilience and Inclusion



**In the quiet bushland of Mundaring, Western Australia, lives a remarkable legally blind artist whose work is as layered and luminous as her life story.**

Ericka Baker's latest painting – nine months in the making – has earned a place in the International Arts Award Book and the 101 Artbooks Landscape Edition. She's also been submitted for an Emerging Artist Award. But for Ericka, this artwork is more than a canvas. It's a tribute to her late husband, a reflection of her childhood in the Pilbara, and a powerful expression of resilience and inclusion.



### A Childhood Etched in Colour

Born in Whyalla, South Australia, Ericka moved to Tom Price in the Pilbara at age three after her father got a job with Hamersley Iron. Vision impaired since birth due to congenital nystagmus caused by German measles contracted by her mother during pregnancy,

Ericka now has less than 4% vision in one eye and just over 4% in the other. As a child unable to see the blackboard clearly, she often drifted into her imagination, doodling and dreaming of the vibrant red earth and deep freshwater pools of Karijini National Park.

"My dad used to take us kids on family trips to Karijini. It was a beautiful, stark landscape full of risks, but he never treated me differently. I learned to find my way around independently, and that freedom shaped me," Ericka recalls. "I'd collect stones and crush them to make paint. I wanted to capture the earth's rich reds, earthy browns, and that deep, sacred blue of the water."

### Finding Her Way Through Art

Determined to pursue education despite the challenges of living remotely, Ericka completed Years 11 and 12 by correspondence. After high school, she moved to Capel in the Southwest, which proved equally isolating. Leaning into her childhood passion for art, she completed an Advanced Certificate in Art and Design through TAFE in 1993. Around this time, she met her husband Stephen, who instantly recognised her talent. "Stephen believed in me more than I believed in myself," she says. "He secretly enrolled me in an art course at Edith Cowan University, and I only found out when I got an interview invitation. I was stunned."



With the support of the Sue Knox Scholarship and a dedicated reader, Ericka graduated in 2008 with a Bachelor of Visual Arts, majoring in Printmaking. She later completed a Diploma of Photography in 2017 and studied Drawing Nature, Science and Culture. Inspired by Monet's late works, she developed a style blending memory, emotion, and sensory experience. "I love how Monet painted light and colour when his vision was failing. It resonates with me. I paint what I feel, not just what I see."

## **Painting Through Pain and Memory**

Ericka's creative process is deeply physical and emotional. Her eyesight causes fatigue and frequent migraines – some lasting up to 11 days. "I paint my migraines as I feel them. The aura of colour, the distortion – it's all there on the canvas. It helps me recover. It's like I'm releasing the pain."

Using magnifying glasses with built-in lights, she works close to the canvas, building intricate

landscapes from memory. Her latest piece, a painting of Fern Pool in Karijini National Park, is a tribute to Stephen, who passed away in 2021. "Stephen loved Karijini as much as I did. This painting is for him. It's where we felt most connected to each other and to the land." Ericka's work is tactile and inclusive, incorporating braille to create shared experiences for people with sight, low vision, or no vision. "I want people to feel the story, not just see it. Braille lets me share my world with others from a tactile perspective. One day I'd love to create a dark room filled with paintings where the braille lights up when touched bringing accessibility and emotion together."

## **Support from VisAbility**

After Stephen's passing, Ericka turned to VisAbility to regain independence. With help from occupational therapist Rachel, she now uses assistive technology that's transformed her life. "I have apps on my iPad and phone that help me enlarge text and read labels. My Onyx OCR machine is a game-changer. Now I can read books, letters, bills, and make them big enough to see without my magnifying glasses."

Mobility training with a white cane has been life-changing. "I used to walk staring at the ground to avoid hazards. Now I can walk looking ahead. It seems a small change but it's saved my neck from a lot of pain and discomfort." She's also exploring Ray-Ban smart glasses with AI assistance and learning braille with VisAbility's team. "Joseph from the Client Experience Team is helping me to access braille classes with Manny. I'm excited to add it to my art in new ways."



**“ Art is my voice. It's how I connect, how I heal, and how I honour the people and places that shaped me.**

You can view Ericka's art on her Instagram accounts [@Sunspurstudio](https://www.instagram.com/@Sunspurstudio) and [@Wild\\_beautiful\\_insanity](https://www.instagram.com/@Wild_beautiful_insanity)

# Meet Kaya and Lorraine

**Volunteer Lorraine first met Kaya as an eight-week-old puppy, caring for her as a volunteer puppy raiser until she was ready for the Formal Training Program.**



Kaya was a standout in formal training, and along with her excellent health and temperament, she was a perfect addition to our Breeding Program. Lorraine put her hand up straight away to keep Kaya as a volunteer home whelper and carer.

With over 90% of the puppies we need to service our clients coming from our successful breeding program, our volunteers are more important than ever. They allow our puppies to be birthed in a comfortable home environment and start life being acclimatised to all the regular noises and smells of a happy home.

Kaya's first litter of puppies ("U" litter) are now approximately 15 months old and ready to join formal training very soon.

Of the volunteer experience, Lorraine says "Right from having Kaya as an eight-week-old puppy, to go full circle with her to become a mother and to have those eight puppies, it's just amazing because she has the potential to change eight people's lives."

With a grand total of 11 puppies coming from Kaya's second litter, we are well on the way to producing some future Guide, Assistance and Therapy puppy superstars.

# Volunteer Spotlight



## Celebrating 25,000 Audiobooks – A Milestone of Accessibility

We're thrilled to announce a major achievement: our Audio Library has reached 25,000 audiobooks! The milestone title, *Australia According to Hoges*, joined our collection in January at the request of a client. It was narrated by volunteer Clinton Bishop and monitored by our own Susie Punch.

This accomplishment reflects the dedication of 45 incredible volunteers, who contributed over 7,900 hours last year to make books accessible for people with print disabilities. Each recording is a labour of love, often taking up to six months to complete.

Clinton, an aspiring crime novelist, discovered the Audio Studio during a volunteer event and quickly became a valued voice in our library. He's now working on his next recording, continuing to bring stories to life for those who need them most.

For more than 25 years, the State Library of WA has partnered with VisAbility to ensure this vital service thrives. Together, we're breaking barriers and opening worlds through the power of audio.

## Crafting Connections Through Woodworking

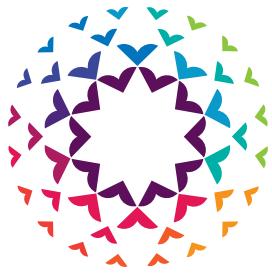
When Kathleen decided to return to volunteering, she wanted something that aligned with her passion for woodworking. A quick search led her to VisAbility with our programs helping clients bring their creative ideas to life in our woodshop.

Three months in, Kathleen has become an integral part of the workshop. From guiding clients through design concepts to safely handling power tools, she supports their projects while learning alongside them. The workshop buzzes with laughter, creativity, and camaraderie. Moments like figuring out a stubborn clamp or sharing tips make every day memorable.

For Kathleen, volunteering isn't just about woodworking; it's about listening, learning, and fostering friendships. She's proud to help clients express their creativity and feels rewarded by the sense of community that grows with every project completed.



# Strengthening Independence Through Orientation and Mobility



**Orientation and Mobility (O&M) is a core service at VisAbility, supporting people with low or no vision to move safely and confidently through their homes and communities.**

Through personalised training and practical strategies, O&M empowers clients to build independence and strengthen their mobility skills.

Karen has worked with the O&M team for around four years, and her story reflects just how transformative this support can be. She describes her upbringing as “eclectic,” having spent parts of her life living in both the bush and the city. From childhood she was immersed in dance, later training at the premier dance institute in the state and then becoming a qualified dance teacher. Following this, she went on to work in the public service for many years before retraining as an early childhood teacher.

Several years into teaching, Karen began experiencing significant vision loss, including the loss of peripheral vision. As her sight changed, everyday tasks became more challenging. During an initial assessment through the Belong at Home program, one of the services she was eligible for was support through VisAbility. This introduction to the O&M team became a turning point. “They’ve been amazing,” she says.





An occupational therapist introduced her to equipment designed to keep her safe and independent — including LED magnifiers, liquid-level indicators and other tools that made daily living easier. The assessment also recommended cane training. Karen had experienced a couple of falls, and she saw the value in learning new mobility strategies.

With the support of Gillian from the O&M team, Karen began cane training. “I wanted to be independent, and I didn’t want to keep falling over,” she says. Step by step, her confidence grew. Learning how to navigate environments helped her rebuild her sense of identity and capability.

**“It has given me that sense of, I am still me, I can still do things. I don’t have to hide in a cocoon.”**



Karen is now on the waitlist for a Guide Dog and has some additional training to complete before she is matched. For now, she feels confident with her cane and current supports, and she is happy knowing she has the option of a Guide Dog in the future. “I’m looking forward to it,” she says. “It will be a great support when the time is right.”

O&M support has helped Karen achieve significant personal goals, including travelling overseas. With preparation, including practice using her suitcase and cane, Karen travelled to Europe with confidence. She navigated flying on her own (with help from the airlines), busy streets, life on a cruise ship and even four hours of walking through Pompeii. VisAbility also shared a practical pamphlet that helped her sister understand how best to support her during the trip.

Her advice for others is simple: “Don’t be afraid to say, I need help.”

Karen’s story is a powerful reminder that with the right support, people can continue to do the things they love and stay connected to the life they choose — on their own terms.

Karen putting her cane to good use in Spain.



## Emily's Journey with Harvey: A Life Changed by Guide Dogs Tasmania



Emily lost her vision at just four years old. By five, she was legally blind. Using a cane made her feel different—until one day in 2018, everything changed.

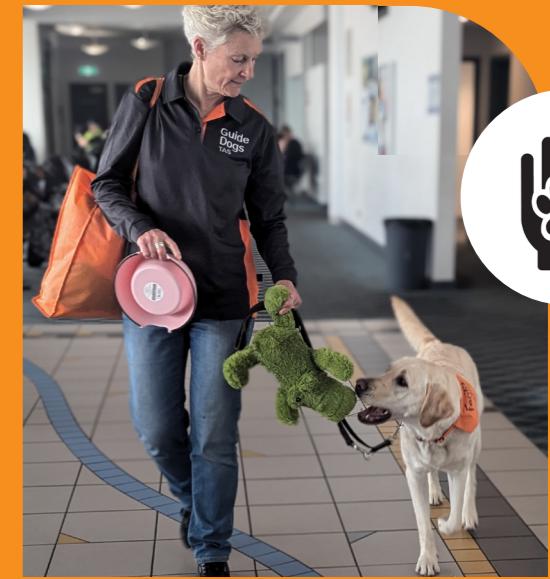
At Guide Dogs Tasmania's **Test Drive a Guide Dog Day**, Emily met Harvey. "Harvey came right up and put his head in my lap and looked up at me as if to say, 'It's okay, I'm here for you.' In that moment, I knew I'd be okay," Emily recalls.

Harvey and Emily trained together and quickly became inseparable. "He was confident, and I wasn't. But that all changed thanks to Harvey," she says.

With Harvey by her side, Emily found confidence, independence, and joy.

Together, they have inspired others—volunteering, mentoring, and showing young people that Guide Dogs aren't just for older people. Harvey gave Emily five incredible years of freedom and happiness.

When Harvey retired due to illness, Emily returned to her cane. But thanks to the generosity of donors, Emily has recently been matched with her new Guide Dog and is ready to build another life-changing partnership.



## Meet Quincy and Pixie, Southern Tasmania's Justice Facility Dogs

Pixie and Quincy aren't just dogs—they're partners in justice. Working alongside the Department of Justice's Intermediary Liaison Team through the Witness Intermediary Scheme, these remarkable Justice Facility Dogs transform stressful court environments into spaces of calm and reassurance.

Their impact is profound, supporting witnesses in pre-court assessment and when providing evidence directly to the court. From soothing the anxious and visibly distressed, to bringing laughter to the toughest of characters and most tense of moments, Pixie and Quincy provide comfort and diversional therapy to many when it matters most.

Pixie wins hearts with her gentle lean and warm presence, often becoming a "must-have" companion for those attending court. Quincy's soulful calm helps ease heightened emotions, creating a sense of safety for families and witnesses alike.

The feedback speaks volumes. One parent shared that their three-year-old always talks about the dogs and how they make coming to court a more positive experience. A sentiment echoed by many.



## Finding Joy Through Art at VisAbility

Every Tuesday morning Katy steps into her happy place, the Community Activity Centre at VisAbility. Surrounded by brushes, paints, and friends, she immerses herself in creativity. Katy's journey began in January when two clients discovered her passion for art at another community centre and encouraged her to join them. It took courage, but Katy is glad she did.

Four years ago, Katy began losing her vision to macular degeneration. Today, she sees only through her right eye. Yet, her love for art never faded. From borrowing library books to filling her home with art and inspiration, Katy has always found ways to keep creating.



At VisAbility, Katy's artistic horizons have expanded. Once focused on precise drawings, she now experiments with painting—embracing freedom and spontaneity. Her first attempt felt like "being slap happy with the paint like Monet," and the result surprised her. Seeing her own work displayed in the centre's window was a proud moment, she almost didn't recognise it!

For Katy Tuesdays are no longer ordinary, they're a highlight of her week. The centre has given her more than art; it's given her community, confidence, and joy. And as her friends say, they love having her there too.

# Building Confidence

Through Movement, Connection and Support



**At Kites Children's Therapy, every child's journey looks a little different. But behind each one is a team working to strengthen confidence and independence.**

Two much-loved parts of our service, hydrotherapy and Dog Assisted Therapy, play an important role in supporting children to build new skills in ways that feel safe and fun. For Lewis, Kites' supports became a major part of his growth.

## Lewis's Story

Lewis first came to Kites in 2020, when he was four years old. His family had been recommended to Kites by their NDIS representative, who felt the team here could support all his therapy needs.

Since then, Lewis has worked closely with his therapists to build everyday skills and physical strength. "Kites has helped Lewis immensely," his mum says. "When he first started, he learnt things like how to dress himself and take part in his own self-care, right through to running, climbing, swimming and getting stronger."



A standout moment this year was Lewis's first school swimming carnival, something he once believed he would never be able to do. With support from his physiotherapist Lauren, Lewis built confidence through hydrotherapy, learning how to move safely and effectively in the water.

"He was nervous leading up to it," his mum explains. "Swimming was something Lewis could never previously do."

But on the day, everything changed. Lewis not only participated – he won a ribbon in every event! "He was so proud of himself and how far his confidence has come," she says.

Lewis sums it up beautifully. "Thanks to Lauren at Kites I have been able to do things I never thought I could do with all my differences... I am so happy with what I've been able to do, especially this year after my shoulder surgery."

## Spotlight on Hydrotherapy

According to Nadine, one of Kites' experienced therapy assistants, hydrotherapy brings together the benefits of warm water, targeted physiotherapy and a child-centred approach to building confidence.

"I've worked for Kites for four years and couldn't think of a more rewarding job," Nadine says. "I'm in the pool most days, sometimes up to five hours at a time." Hydrotherapy can help improve strength, balance, joint mobility and pain relief. Our therapy assistants follow tailored programs developed by physiotherapists to support each child's goals, whether that's better body awareness, stronger movement patterns or simply feeling safe and capable in the water.

Unlike swimming lessons, which teach strokes, hydrotherapy uses warm water to support physiotherapy outcomes. Still, water safety is always built in, helping children become confident and safe around water, just like Lewis.



## Grady: Our Therapy Dog

For many children at Kites, therapy also comes with four legs. Grady, who graduated as a Therapy Dog in 2018 and joined the Kites Tasmania team in 2020, has become a much-loved presence in sessions across occupational therapy, speech pathology, physiotherapy, and now psychology.

Grady supports children by helping them regulate their emotions, offering cuddles and encouragement, or joining in activities, such as spinning a wheel to choose a task. For children who need a calm and grounding presence, Grady makes therapy feel safe, welcoming and even exciting.



# Our Supporters

**“As we reflect on another impactful year, we extend our heartfelt gratitude to our supporters, donors, funders and volunteers. We are deeply grateful for your trust and partnership. Thank you for believing in our vision and for being an integral part of our success.”** Anna

Presser CEO

## EverAbility Group

### Funding & Grants

Department of Communities, Western Australia  
Department of Education – School of Special Education  
Needs: Sensory, Western Australia  
Department of Health: Commonwealth Home Support  
Programme, Federal  
Department of Home Affairs, Federal  
Department of Justice, Tasmania  
Department of Justice, Western Australia  
Department of Social Services, Western Australia  
Department of Veteran Affairs, Federal  
National Disability Insurance Agency  
State Library of Western Australia

### In-Kind Supporters

Cottesloe Vet  
Murdoch University – The Animal Hospital  
at Murdoch University  
KONG  
Boehringer Ingelheim Animal Health  
Petstock Foundation

**Thank you to everyone who made a gift this financial year. Your generosity makes our work possible.**

## Tasmania

### In-Kind Supporters

Boehringer Ingelheim Animal Health  
Dr Scott Rodgers  
KONG  
Launceston Veterinary Hospital  
Montrose Vet Centre  
Peppers Silo Hotel

### Major Donors and Puppy Sponsors

Elli Hagebusch  
Mr Stephen Newham  
Wakefield Foundation  
Bruce Wall Trust  
Anonymous Donors

### Gifts in Wills and Trusts

The late Barbara Jeanette Austin  
The late Julia Shirley Blacklow  
The late Deborah Gail Bolton  
The late Joyce Valentine Bullock  
The late Margaret Rose Chatwin  
The late Rosemary Connors  
The late Penelope Farthing  
The late Arthur Eric Foon  
The late Elsa Clare Gee  
The late Shirley Enid Haines  
The late Trevor Payton Hart  
The late Ellen May Hodgetts  
The late Warren Morris  
The late Beverly May Pearce  
The late Helene Jasmine Pettersson  
The late Henry George Roach  
The late John Routledge  
The late Barbara May Self  
The late Evelyn Gene Slater  
The late Magnus Flett Waters  
AG Cowley Trust  
Ailsa Lilian Calvert Trust  
Melvie Mary Bennett Trust  
John Henry Matthews Trust

## Western Australia

### Local Partners

Perth Airport

### Major Supporters

Boylan Family  
Burrows Family Foundation  
Jean Bladen Foundation  
Roger and Ann Clarke  
Community Business Bureau  
Gilmac Proprietary Ltd  
Jean Hertsted  
King Family Private Ancillary Fund  
Klopper Holdings  
The Lodge Foundation  
Major Holdings Pty Limited  
Bev Margetts  
David Minear  
Daphne & Kevin Outred Foundation  
Bruce Pearce  
Prendiville Family Foundation Pty Ltd  
The Reynalds Family  
RJDO Fund Pty Ltd  
Henry and Malita Ronchi  
Stan Perron Charitable Foundation  
Michael Tichbon  
Gene Tilbrook Endowment Fund  
Jackie Williams



### Gifts in Wills and Trusts

The late Gwyneth Gloria Batt  
The late James Bell  
The late Margaret (Maggie) Bell  
The late Helen Emma Buttfield  
The late Amy Rose Cooke  
The late Thelma Dorothy Edwards  
The late Dorothy May Gollop  
The late Sandra Noni Gray  
The late Edward Hartley  
The late Jean-Pierre Rene Haudry  
The late Charles Walter Irving  
The late Ivor Dugdale Jackson  
The late Howard Edwin Jones  
The late Michael Eris Joyce  
The late Barbara Jane Kerruish  
The late Weronica Antonina Kondracka  
The late Richard Norwood Lambert  
The late Anne Bellis Linaker  
The late Henriette Maron  
The late Michael Organ  
The late Desmond Palmer Phillips  
The late Reverend Joyce Polson  
The late Shirley Joan Richards  
The late Sarah Sanders  
The late Margaret Ann Spencer  
The late Margaret Jean Taylor  
The late Pamela Dawn Tyler  
The late Patricia Ivy Ellen Woodhams  
The Jean Balston Trust  
The Harry Carter Trust  
The Alan and Lilian Cameron Trust  
The Valma Cook Trust  
The Hansen and Kean Trust  
The Margaret Harper Trust  
The Jack Family Trust  
The Jeanne Krajanich Trust  
The Francis Longhurst Trust  
The Alan Strawbridge Trust  
The Tricia and Colin Watson Trust  
The Lindsay and Nan Wilkinson Trust

# Financial Impact Statement – FY25

**EverAbility Group Limited demonstrated resilience and financial stability during FY25 despite sector-wide challenges such as NDIS reforms, workforce shortages, and technology compliance.**

The audited financial statements confirm compliance with Australian Accounting Standards – Simplified Disclosures, the ACNC Act 2012, and the Corporations Act 2001, ensuring transparency and accountability.

EverAbility has reported a positive financial performance for FY25 (2024/2025) attributable to the generosity of the organisation's supporters: government, donors and volunteers. We are forever grateful for the generous support of our donors and the gifts received throughout the year from bequests, trust distributions, major gifts and donations. This community support continues to provide the foundation of our expanding Dog Services programs.



## Key Financial Highlights

### Statement of Profit and Loss

Total Revenue and other income \$24,790,859. Total revenue for FY25 reached approximately \$12,093,230 from government grants, service delivery, and other operational activities. Fundraising, donations, and bequests contributed an additional \$9,173,615, underscoring strong community support. Resource Centre sales added over \$1,327,216, which is testament to the continued provision of assistive equipment to our clients.

Total Expenses \$24,489,568. Staff salaries account for 72% of our total expenses, reflecting the commitment of our dedicated professionals who deliver high-quality services to our clients. Throughout the year, their agility and proactive engagement with evolving technologies have been truly commendable.

Surplus from Operations \$301,291; Other comprehensive Income \$250,620; Surplus attributable to members of the entity \$551,911.

### Statement of Financial Position

Total Assets \$35,644,147; Total Liabilities \$9,259,211; Net Assets \$26,384,936; Total Equity \$26,384,936. The organisation was fortunate to receive a number of bequests throughout the year that will ensure the long-term delivery of services from our Dog Service programs and the continued philanthropic support of our VisAbility operations.

**Audit Findings:** No material uncertainties regarding going concern.

**Volunteers:** This dedicated cohort supports both our Dog Services program and Therapy areas by generously committing their time and energy. From raising and boarding our puppies and dogs to recording books for our clients, their contributions are invaluable. Without their unwavering support, much of what we achieve would simply not be possible.

## Strategic Impact

Financial stability enables EverAbility to sustain essential services and programs despite operational challenges. Strong revenue streams and compliance position the organisation for sustainable growth and continued positive impact within the community.

**Annette Frazer**  
**Chief Financial Officer**

### Statement of Financial Position

Total Assets	\$35,644,147
Total Liabilities	\$9,259,211
Net Assets	\$26,384,936
Total Equity	\$26,384,936

The financial summary should be read in conjunction with the accompanying notes set out in our annual Audited Financial Statements as found on our website [www.everabilitygroup.org.au/publications](http://www.everabilitygroup.org.au/publications)

### Statement of Profit and Loss and Other Comprehensive Income

Total Revenue and Other Income	\$24,790,859
Total Expenses	\$24,489,568
Surplus from Operations	\$301,291
Other Comprehensive Income	\$250,620
Surplus	\$551,911

The financial summary should be read in conjunction with the accompanying notes set out in our annual Audited Financial Statements as found on our website [www.everabilitygroup.org.au/publications](http://www.everabilitygroup.org.au/publications)

# VisAbility

## Guide Dogs WA/TAS

# kites

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