

Code of Conduct

Our Purpose

To make a genuine difference in the lives of our clients.

Our Code of Conduct

We Aspire To:

- Create a positive environment through our interactions with others
- Promote honesty by having moral and ethical principles
- Practice decision making with confidence
- Build trust through personal leadership
- Embrace change, innovate and be solution focused

We Strive To:

- Continually pursue excellence and use best practice procedures
- Always act with respect and dignity towards others
- Engage in honourable conduct
- Be accountable for our actions
- Act professionally in all situations, especially when publicly representing our organisation
- Achieve our personal and work goals
- Take a proactive approach to coaching, learning and sharing knowledge
- Achieve more by working collaboratively and valuing each other's differences

This is our essence and demonstrates the way in which we operate. It underpins our purpose and is incorporated in our plans, policies, processes, projects and any initiatives we undertake. It guides our actions and benchmarks our expectations of others at all times.

Management and Review History

Owner	CEO
Approver	Board
Frequency	2 yearly
Version	v4.0
Date Ratified	September 2024
Next Review	September 2026

Review History

- v3.0 2022; v2.0 2020; v1.0 2015