



Impact Statement 2021

Accessible Online Report
November 2021

EverAbility
Group

1.



“We sought to better consult and engage with our clients and their networks on our service delivery through newly structured Client and Carer Reference Groups.”



From the Chair

EverAbility Group has continued its trajectory of purpose and growth, re-focusing its core services and laying the foundations for new programs that will benefit the community for years to come.

The Board and Leadership team remain focused on navigating the challenges of the COVID-19 pandemic, and supporting clients through the transition to the NDIS and My Aged Care funding models. Only a foundation of financial sustainability can allow us to serve and service clients in this changing environment.

In January we welcomed the State Government’s \$5 million funding pledge for new Guide Dogs WA Breeding and Cadet Programs.

This year we also formally launched our Perron Place initiative, to re-activate our centre of excellence in WA for the benefit of the wider community.

We sought to better consult and engage with our clients and their networks on our service delivery through newly structured Client and Carer Reference Groups.

I sincerely acknowledge and thank EverAbility Group’s supporters, donors, funders and partners, in particular the Western Australian and Tasmanian communities who support us generously each year.

A handwritten signature in black ink, appearing to read 'A. Constantine'.

Aaron Constantine
Board Chair



From the CEO

This year the EverAbility Group staff has again demonstrated fortitude, adaptability and genuine commitment to purpose.

Throughout 2020 and 2021 we navigated snap COVID-19 lockdowns, transitions between online and face-to-face services, bushfires, office relocations, and at the same time continued to review and refine our service provision.

This year we welcomed the exciting expansion of Guide Dog programs in WA and Tasmania. Our Kites Children's Therapy and Perron Place services continued to grow, and our low vision services at VisAbility reached more clients than ever.

I extend my sincere thanks to our staff for their tireless efforts during this time, and their ability to always put our clients at the heart of everything we do.

In particular I'd like to thank former CEO Elizabeth Barnes and Acting CEO Tim Platts for their leadership and governance of EverAbility Group this year.

Anna Presser
Chief Executive Officer

"I extend my thanks to our staff for their tireless efforts during this time, and their ability to always put our clients at the heart of everything we do."

Our Board

Our organisation is driven by a diverse group of committed, passionate and experienced people.



Aaron Constantine
Chair



Prof. Iain Murray AM
Board Member



Sue Shoobridge
Treasurer



Scott Marston
Board Member



Jennifer Dawson
Board Member



Kym Georgiou
Board Member



Hayden White
Board Member



John Nolan
Board Member

2.

EverAbility

EverAbility Group connects, inspires and supports people who might otherwise be excluded from hobbies, socialising, exercise, education and employment, particularly people living with disability and their families.

Vision

Inclusion and independence for all.

Values

Be there for everyone
Trust and be trustworthy
Collaborate and be innovative.

Promise

Our commitment, across all our brands, is to provide a professional, person-centred service and offer quality of life outcomes that help people to live the life they choose.



178

Total number of employees

373

Total number of volunteers

30

Number of allied health students on placements

70%

Staff satisfaction survey rating

3.



VisAbility

VisAbility supports people with vision impairment across Western Australia and Tasmania to live the life they want, with confidence. Every support at any stage.

This year VisAbility refocused its services on its core client base; people with low or no vision. As part of this commitment, VisAbility renewed its formal partnership agreement with Blind Citizen's Australia, the peak national body representing people with vision impairment in Australia.

We also continued our partnership with the Lions Eye Clinic in Western Australia, to better facilitate access to our services for people newly diagnosed with vision impairment.

VisAbility was thrilled to be nominated for a national LASA Excellence in Aged Care Services Award. Our contract as a Print Disability Services Program (PDSP) provider was extended by the Department of Social Services through to 2024, recognising our outstanding work in the field of accessible information.

We introduced new services including Easy English and Positive Behaviour Support, and our Disability Employment Services (DES) achieved an impressive 4-star rating.

51,920

Total number of service hours delivered in WA

8,888

Total number of service hours delivered in Tasmania

2,440

Number of people who accessed services across WA

759

Number of people who accessed services across Tasmania

4.



Guide Dogs WA

For more than 70 years, Guide Dogs WA has provided life-changing Guide and Assistance Dogs for Western Australians living with low vision, disability or illness.

This year Guide Dogs WA launched its Facility Dog program, partnering with the Office of the Director of Public Prosecutions (ODPP) to provide a Facility Dog for staff.

We also strengthened our Guide and Assistance Dog programs, celebrating 14 new partnerships for people with vision impairment and families of children with autism.

Thanks to the support of the WA community, and despite the challenges

of COVID-19, we supported 48 community fundraising events, and more than 1,060 active collection dog sites in the community.

We welcomed Delicate Care as our new national partner in canine supplements, treats and foods.

In January the Western Australian State Government pledged \$5 million in funding for new Breeding and Cadet programs, which will roll out from mid-2021 over 4 years.

58

Number of working dogs in WA

118

Volunteers supporting our programs

93

Aftercare visits

\$4,142,775

Total fundraising income in WA

19

New puppies entering the training program

14

Dogs matched in new partnerships

48

Number of fundraising events held

1,060

Number of Collection Dog sites

Guide Dogs Tasmania

Guide Dogs Tasmania exists to ensure Tasmanians with vision impairment, disability and illness can live independent lives of their own choosing.

This year we supported 7 new Guide and Assistance Dog partnerships, and welcomed 16 puppies into the Guide Dogs Tasmania training program. We also provided our first Therapy Dog, Grady, to Kites Children's Therapy.

Our inaugural Test Drive a Guide Dog Camp was highly successful, allowing young people aged 14-18 years living with vision impairment to connect with each other, and experience life with a Guide Dog.

We worked with local councils on a state-wide campaign about the access rights of Guide Dogs, and launched the Merran Thurley Society, established to honour the generosity of our supporters who have included Guide Dogs Tasmania in their Will. We held our very first online auction, Archie's Auction!

Thanks to the generous support of the community, 46 fundraising events were held and 1,534 retailers hosted collection dogs to raise vital funds for our programs.

5.



24

Number of working dogs in Tasmania

151

Volunteers supporting our programs

96

Aftercare visits

\$1,142,038

Total fundraising income in Tasmania

16

New puppies entering the training program

7

Dogs matched in new partnerships

46

Number of fundraising events held

1,534

Number of Collection Dog sites

6.



Kites Children's Therapy

Kites provides therapy solutions for children with disability or developmental delay in WA and Tasmania. We provide support as early as possible, when it can make the biggest difference in each child's life

Kites Children's Therapy was launched in Western Australia in March 2020. In its first full year of operations, the service provided 3,013 therapy hours to children and families in WA, and loaned 2,659 toys from the Toybox toy library.

In Tasmania, VisAbility's Children's Therapy Centre re-branded as Kites Children's Therapy in August 2020, delivering an impressive 5,342 hours of service.

Both states launched highly successful Dog-Assisted Therapy programs, with therapy dog Bazza in WA and Grady in Tasmania providing more than 405 therapy hours alongside occupational therapists.

In WA, Kites was a recipient of the 2020 Channel 7 Telethon Trust for the Kites Sensory Zones project.

3,013

Total number of service hours delivered in WA

405

Total number of Dog-Assisted Therapy service hours (WA and Tasmania)

5,342

Total number of service hours delivered in Tasmania

2,659

Items loaned through the Toybox toy library in WA

Perron Place

Perron Place is an inclusive community centre and social enterprise that activates EverAbility Group's WA centre of excellence. It combines events, conferences and community activities for people of all ages and abilities.

Perron Place began its operations in January and was officially launched by Karen Vernon, Mayor of Victoria Park, in March 2021. Since its inception, the centre has lodged an impressive 2,006 hours of venue hire, generating an important additional income stream for EverAbility Group's operations.

Even with the challenges of COVID-19, Perron Place has shown exciting

growth, with 117 groups utilising its accessible spaces.

Perron Place was an official accessible polling place in the March State Election, with more than 7,500 people walking through the doors to place their vote. This created exceptional exposure for all EverAbility Group services.

Statistics shown below are for January - June 2021.



\$90,597

Total income

2,006

Total hours of venue hire

77%

Percentage of new enquiries converted to bookings

144

Total number of School Holiday Program enrolments

117

Total number of groups that hired spaces

24

Average number of new enquiries per month

7,500

Number of people that visited Perron Place during the WA State Election

9

Number of School Holiday Programs run

Financials

The combination of our tireless volunteers and widespread community engagement, both financially and in-kind, allow us to continue to meet and exceed our vision every day.

Treasurer's Report

Undoubtedly the 2021 financial year continued to produce many challenges both in uncertain client concerns around their health, and periods of government mandated restrictions. We continued providing services whilst balancing the safety of our employees, volunteers and clients. The result for the 2020/21 financial year was a loss of \$0.5 million on the back of reduced revenue. A strong performing investment portfolio mitigated the loss contributing \$0.7k to the bottom line. EverAbility's total revenue for the year was \$16.4 million, down \$2.7m from last year on reduced Government funding. Donations, bequests and fundraising appeals continue to be a significant source of revenue contributing \$5.1 million for the year, down from \$6.5 million in 2019/20. I would like to acknowledge our funding partners for their contribution which go to providing essential programs and client services. Therapy services

revenue, which is on a fee for service basis, was up 70% on last year and will be a significant source of revenue into the future as we adapt to the NDIS environment. Expenses for the year were \$17.6 million down from \$18.4m last year due to a one off accounting adjustment on Perron Place in 2019/20. Other costs were in line with budget and last year. Finally I would like to thank the contribution of EverAbility Group's management, staff, volunteers and my peers on the Board. Your tireless work to ensure the organisation's sustainability means we can continue providing the services, support and spaces our community needs to live a rewarding and independent life. The commitment from all at EverAbility Group to deliver on our shared vision for inclusion and independence for all is amazing. Thank you.

Sue Shoobridge, Treasurer

Statement of Financial Position

Total Assets	\$31,687,364
Total Liabilities	\$5,224,118
Net Assets	\$26,463,246
Total Equity	\$26,463,246

The financial summary should be read in conjunction with the accompanying notes set out in our annual Audited Financial Statements.

Statement of Profit and Loss and Other Comprehensive Income

Total Revenue	\$16,385,508
Other Comprehensive Income	\$682,131
Total Expenses	\$17,576,859

Our Supporters



EverAbility Group

Funding & Grants

Channel 7 Telethon Trust
Department of Communities
Department of Education - School of
Special Education Needs: Sensory
Department of Health: Commonwealth
Home Support Programme
Department of Social Services
Department of Veterans Affairs
McCusker Charitable Foundation
National Disability Insurance Agency
Stan Perron Charitable Foundation
State Library of Western Australia

In-Kind Supporters

Bennett + Co
Clayton Utz
Jackson McDonald
Kott Gunning Lawyers
Victoria Park Presbyterian Church

Guide Dogs Tasmania

Gifts in Wills & Trusts

The late Mary Slover
The late Timothy Bingham
The late John Robertson
The late Aneita Denham
The late Peggy Stubbs
The late Heather Wighton
The late Lesley Johnstone
The late Geoffrey Cowling

The late Betty Kula
The late Elizabeth Whiteley
The late Noelene Evans
The RF & RE Cane Charitable Trust
The Hart Memorial Trust
The Betty Crosby Trust
The Mary Johnstone Trust
The John Matthews Trust
The Henry Abbott Trust
The Maud Creasey Trust
The William Schuetz Trust
The Melvie Bennett Trust

Puppy Sponsors

TG & JM Matthews Foundation
Mrs Bridget Stott
Mrs Letty Doddridge
Mrs Barbara Self
Bruce Wall Trust
West Tamar Rotary Club

Local Partners

Montrose Veterinary Care
O'Driscoll Coaches
NVH
Peppers Silo Hotel
Pets Now Boarding
Specsavers
Tasbus
Tassielink
Unique Charters
Willie Smith Cider Makers
Zanzo Portraits

Guide Dogs WA

Gifts in Wills & Trusts

The late Elaine Anderson
The late Leita Bell
The late Joan Berry
The late Doris Broun (VisAbility)
The late Amelia Davies
The late Kathleen Holmes
The late John Jefferies (VisAbility)
The late Janice Lofthouse
The late Nancy Mann
The late Muriel Ming
The late Lorna Munns
The late Patricia Punnett
The late David Pyett
The late Sheila Rooke
The late Rosemary Talbot
The late Gwendolyn Taylor
The late Alexander Thomson
The late Cornelius Van Dalsen
The late Gweneth Warren (VisAbility)
The late Evan Williams
The late John Willis
The Alan Strawbridge Trust
The Alan and Lilian Cameron Trust
(General)
The Francis Longhurst Trust (General)
The Hansen and Kean Trust
The Harry Carter Trust (General)
The Jean Balston Trust
The Jeanne Krajanich Trust (General)
The Tricia and Colin Watson Trust
The Valma Cook Trust

Major Supporters & Puppy Partners

Bryce and Fae Burrows
Elizabeth Stafford
Fleay family
Henry and Malita Ronchi
Jan and Keith Halliwell
Jean Bladen Foundation
John and Janet Hughan
Lawson Klopper
Major Holdings
Mike and Claire Webb
Rod and Linda Sproule
Thistlethwaite family
Wheatley Family Foundation
Young family

Local Partners

Swan Taxis
Perth Upmarket
Cottesloe Vet
King & Wood Mallesons

National Partners (WA & Tasmania)

Boehringer Ingelheim Animal Health
Australia
Coles
Delicate Care
KONG Company
IDEXX
PETstock Assist
PAW by Blackmores



VisAbility

kites 

Guide Dogs
WA/TAS

Perron Place

EverAbility Group Limited

61 Kitchener Ave, Victoria Park WA 6100

Mail to: PO Box 101 Victoria Park WA 6979

Phone: (08) 9311 8202

Email: info@everabilitygroup.org.au

Website: everabilitygroup.org.au

ABN 11 157 291 960

